



QUALITY AND ENVIRONMENTAL POLICY

As Manager of PRODUCTOS JORDÁN, S.L., a company dedicated to the “PROCESSING, PACKAGING, AND SALE OF CAROB,” I would like to define a system of processes and objectives designed to continuously improve this company, to ensure the satisfaction of our customers and other Interested Parties in order to meet all expectations by means of a Quality and Environmental Management System. Additionally, said system aims to satisfy all legal requirements and the needs of our interested parties and those required by the standards UNE-EN-ISO 9001:2015 and UNE-EN-ISO 14001:2015

The basic guidelines of our policy are summarized in the following basic principles:

- To comply with the requirements of our customers and those of other Interested Parties
- To comply with current legislation and regulations regarding quality and the environment, as part of a policy of continuous improvement as regards our attitude and behavior in all areas of integrated management, including the commitment to prevent pollution and improve environmental performance.
- PRODUCTOS JORDÁN, S.L. considers the satisfaction of our customers to be of the utmost importance, which is why we are committed to total quality. Our customers are our main reason for being.
- At PRODUCTOS JORDÁN, S.L., people are valued above all else. Therefore, all personnel is fully involved in assessing the ideas conveyed by them so that we can improve on the problems that might have arisen.
- We are committed to adapting to the changing demands of the market. These include both the application of new technologies and innovative products and tools, as well as the modernization of our systems in order to be able to use the resources in search of an adequate performance.
- One very important point for the proper functioning of this company is to do the job right the first time and to prevent any errors that may arise. Improvement will make our future better.



- **To make the most effective decisions based on the data and information provided to the company by our customers, suppliers, our own employees and other stakeholders.**

It is therefore the responsibility of the entire company, as well as my own, to ensure that all guidelines are properly followed and correctly implemented.

The Management

Cheste, on 24/01/2022

Rev. 03